by year 2007. This satellite linkage under SDSP would be utilized for transference of information for occurrence of various communicable diseases to the State Surveillance Units and National Institute of Communicable Diseases; for telecommunication for sending messages and feedback and for distance training and education programmes of various personnel involved in disease surveillance as well as various health programmes under National Rural Health Mission (NRHM).

It is expected that the satellite linkage with the districts and medical institutions would result in early gathering of information on occurrence of diseases and quicker intervention for dealing with them, especially in the remote areas.

Deficiency of Staff in CGHS Ayurvedic Dispensary

3749. SHRI BASHISTHA NARAIN SINGH: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to refer to answer to Unstarred Question 2031 given in the Rajya Sabha on the 10th March, 2006 and state:

(a) whether it is a fact that the post of clerk is lying vacant in the Ayurvedic Dispensary of North Avenue for past many months, because the clerk of the dispensary was transferred without providing any substitute;

(b) whether it is also a fact that the number of beneficiaries of this dispensary is much more than the number of beneficiaries of any allopathic dispensary and the present staff strength is not adequate enough for the smooth functioning of the ayurvedic dispensary; and

(c) if so, what action Government would propose to take to fill the vacancies so that there is no adverse impact on the working of the said dispensary?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) Government has taken **a** decision regarding optimisation of staff strength in various organisations. Only 1/3rd of the non-technical vacant posts are permitted to be filled up by direct recruitment.

Due to large number of vacancies of Group "C" & "D" staff in CGHS Delhi the vacant post of one clerk in Ayurvedic Dispensary, North Avenue could not be filled up. However this vacancy has not affected the working of the Dispensary

(b) No Sir. Average daily visits by the CGHS beneficiary in Ayurvedic Dispensary North Avenue are about 46, whereas that of Kali Bari Dispensary, where LDC was transferred is about 332.

(c) Necessary proposal to fill up the five posts (5) of Lower Division Clerks under reserved category of Scheduled Caste has been taken up with the Staff Selection Commission (SSC).

Complaints against CGHS Staff

3750. SHRI DHARAM PAL SABHARWAL: Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) the number of complaints received against the doctors and paramedical staff (Allopathic, Ayurvedic and Homoeopathic) from the CGHS beneficiaries residing in Delhi from June, 2005 to April, 2006;

(b) the details and nature of complaints received, dispensary-wise and zone-wise, separately; and

(c) whether any action has been taken by Government against each complaint and if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRIMATI PANABAKA LAKSHMI): (a) to (c) A Statement containing the details and nature of complaints against CGHS staff in Delhi and action taken is enclosed.

Statement

Details of complaints against CGHS staff in Delhi and action taken thereon

Sl. No.	Name of dispensary	The details & nature of complaint against Doctors & paramedical staff received from beneficiaries from June, 2005 to April, 2006	Details of action taken
1	2	3	4
	Central Zone		
1	Parliament House Annexe	Non-availability of medicines for diabetic patients at Medical Center, Parliament House Annexe on 9th and 10th March, 2006	Most of the diabetic medicines are available in the Parliament House Annexe. In case a particular brand is not available, same is procured through local chemist for Hon'ble MPs.